



Misericordia
HEART OF MERCY

Annual Report 2012
A Year in the Life of Our Community



Dear Friends,

This has been a busy and exciting year at Misericordia, filled with many blessings from the loving, caring people we are privileged to call friends. We are ever mindful of the fact that the many positive accomplishments you will read about on the following pages are gifts from God and you, His people, who share our ministry so beautifully. You will find that our Community of Believers embraces many diverse and generous hearts.

In November we dedicated our eighth residence in the neighboring community, the William and Doris Moore Home, and plan to move seven men into their new home early in the New Year. We were successful in obtaining permission for our ninth new home and will move eight women with disabilities into that Lincolnwood home next year.

In addition to preparations for Christmas, we are beginning a \$30 million fund-raising campaign to build four homes on our campus called the Quinlan Terrace Senior Residences and to endow the services needed for the 60 residents who will live there. We are fortunate and grateful for the bequest of \$8.5 million donated for the benefit of our aging population through the generosity of Marie and George Quinlan. We currently have 16 residents who are over sixty and 58 over fifty. It is only prudent that we plan for their future care. We are hoping to break ground for this new facility during the summer or fall of 2013.

This will be a major undertaking at a time when government funding is a cause for concern. Misericordia, like many Illinois human service agencies, has long faced the risk of a substantial cutback in government funding. With the current financial crisis in our State government, however, this risk has become a very real threat. The State of Illinois is now \$24 million behind in its payments to us, and a new policy eliminates State funding for "bed hold" days for two-thirds of our residents while they are at home with their families or in a hospital or rehab facility. As a result, our long-term strategy will focus on finding ways to increase funding from the private sector to an extent that will effectively reduce our dependence on the government.

You, our dear friends, give us the courage to accept these challenges so that we can continue to meet the needs of the people we are privileged to serve.

We send our best wishes for a Happy and Holy Christmas and a New Year filled with many blessings. May the Lord bless you and yours.

Sincerely,

Sister Rosemary

Sister Rosemary Connelly, RSM
Executive Director



Mission Statement

THE MISSION OF MISERICORDIA/HEART OF MERCY IS TO SUPPORT INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES IN MAXIMIZING THEIR LEVEL OF INDEPENDENCE AND SELF-DETERMINATION WITHIN AN ENVIRONMENT THAT FOSTERS SPIRITUALITY, DIGNITY, RESPECT AND ENHANCEMENT OF QUALITY OF LIFE. WE PROMOTE DEVELOPMENT OF NATURAL FAMILY AND COMMUNITY SUPPORT, COMMUNITY AWARENESS, EDUCATION AND ADVOCACY.



Community of Believers



Sister Rosemary speaks of Misericordia as a Community of Believers. Though we are diverse in backgrounds, education, ethnicities, economics, faith traditions, etc. we are united as a Community of Believers. We are united by our belief in the Mission of Misericordia.

That Mission is summarized best by Sister: "Our residents are God's most vulnerable people. They deserve a life, and a life worth living." Our commitment is to ensure this worthwhile life is realized for each of our residents. We are a Community of Believers.

Our Community of Believers (COB) is built on four Core Values: Quality of Life, Connection, Responsibility, and Spirituality. We strive for excellence in all we do; we bind ourselves together as a robust community so our residents are enveloped in love and care; we accept personal responsibility to ensure our Mission is achieved; and we open ourselves to the Spirit of God who has blessed us so abundantly.

Since its inception, the COB Team has worked to ensure our entire Misericordia family is aware of our Core Values and the behaviors which express them. Misericordia's vitality depends on full involvement by all. All new staff members are introduced to the Community of Believers and our Core Values on day one of their training.

During 2012 and 2013, the entire campus is addressing our second Core Value – Connection. We connect to our residents and to one another – heart to heart, mind to mind, soul to soul. Our residents are central to our life, and by connecting we discover the person they are and the beauty they have.

The Community of Believers is here to stay: today, tomorrow, and well into our future.

Our family is blessed to be among Misericordia's Community of Believers. The four values of connection, quality of life, responsibility and spirituality are woven together in a daily life of my daughter by the special people who care for her. I know that belonging to this community of believers means we also can share a measure of peace. That peace is a priceless gift. -Judy Wall





THE RECOGNITION MISERICORDIA RECEIVES IN THE MEDIA IS ONLY A REFLECTION OF THE HARD WORK OF MANY DEDICATED INDIVIDUALS. WHETHER STAFF, RESIDENTS AND THEIR FAMILIES, VOLUNTEERS OR SUPPORTERS, THE GOOD WORLD THEY HAVE CREATED SHINES WITH A LIGHT THAT ALL CAN SEE.

Misericordia throws picnic for 15,000

*Sun Times/Pioneer Local Trend
September 27, 2012 Family Fest*

This is the largest fundraiser for Misericordia, one of Chicago's oldest humanitarian organizations. Each year Misericordia must raise \$15 million to reach their bottom line. Volunteers such as Theresa Grande of Park Ridge, who manned the Greek food booth, take up the fundraising mantle gladly. "I'm doing a mitzvah. I have a nephew here and my neighbor has a daughter, and I'm doing this for them," said Grande.

Sister Rosemary continues [this] ministry, and under her leadership Misericordia has become a highly respected home, employing more than 900 people who care for 610 children and adults with developmental disabilities.

Sunday Visitor of Catholic New World, October 21, 2012

Sister Rosemary named Catholic Woman of the Year by the Catholic Daughters of the Americas (CDA).

*Sisters of Mercy "Living Mercy" Magazine
Fall 2012*

Lois Gates named in "100 Women to Watch."

*Today's Chicago Woman Magazine
July 2012*

"Lois Gates (assistant executive director) has been, and continues to be a woman for all seasons at Misericordia. Her generous heart knows no limits. She has a unique gift of calling forth others to be involved with causes outside of themselves," said Sister Rosemary.

Father Jack Clair, Misericordia's chaplain and assistant executive director, was chosen Guest of Honor for the 2012 St. Patrick's Day Parade in downtown Chicago. Each year, the parade committee chooses a field of service, accepts nominations, and votes on a recipient within that field. Focused on service through religion, they chose Father Jack, a diocesan priest, who celebrated the 30th anniversary of his ordination on May 12.



WHEN A CHILD OR ADULT BEGINS LIVING AT MISERICORDIA, HIS OR HER FAMILY ALSO BECOMES PART OF OUR COMMUNITY. OUR MISERICORDIA FAMILY ASSOCIATION HAS OVER 600 MEMBERS WHO SHARE THE BELIEF THAT THEIR CHILD DESERVES A LIFE WORTH LIVING AND WORK DILIGENTLY TO ASSIST MISERICORDIA IN MAKING THIS POSSIBLE. SIBLINGS OF THE RESIDENTS ALSO TAKE PART IN THIS EFFORT THROUGH THEIR PARTICIPATION IN THE SIBS GROUP WITH OVER 1100 PARTICIPANTS. MEMBERS OF THESE TWO EXCEPTIONAL GROUPS BUILD RELATIONSHIPS, PROVIDE SUPPORT TO ONE ANOTHER, AND MAKE A VITAL CONTRIBUTION THROUGH VOLUNTEERING, FUNDRAISING AND SHARING LIFE WITH THE CHILDREN AND ADULTS AT MISERICORDIA.



Misericordia Family Association: All parents and guardians of Misericordia’s 600 plus residents. This group assists and informs parents regarding current public and legislative issues affecting Misericordia.

Sponsors: MFA Dinner Dance attended by 2,500 guests
 Raised: \$1.2 million dollars for Misericordia

Misericordia SIBS

(Sharing Involvement with Brothers & Sisters):

All brothers & sisters of Misericordia’s 600 residents.
 Sponsors: The Artist in All at the Art Institute of Chicago
 Over 15 family fundraising events
 Participates in Family Fest & Candy Days
 Raised: \$650,000 for Misericordia

For me personally, Mis affords the possibility to be more actively engaged in my brother John’s life, involved in his destiny. Compared to his previous life in state facilities, the incredible level of warm, devoted care, superior resources and programs, and the vitality, scope and power of the Misericordia extended family vastly improves John’s opportunity and quality of life giving great comfort to our Mom and to me. We are exceedingly grateful to Misericordia and feel honored to be part of the family.
 – Bill Meyer, sibling



Community of Supporters

THROUGH THEIR COMMITMENT TO OUR CHILDREN AND ADULTS, MEMBERS OF MISERICORDIA'S SUPPORTING GROUPS ECHO THE SENTIMENT THAT PEOPLE WITH DISABILITIES ARE ENTITLED TO A GOOD TODAY AND BETTER TOMORROW. THANKS TO THE CONTINUED DEDICATION AND SUPPORT OF MANY TALENTED INDIVIDUALS MISERICORDIA IS ABLE TO MEET THE CHALLENGES OF THE FUTURE WITH CONFIDENCE.



Women's Board: 90 active members; 64 sustaining members
Sponsors: Annual Heart of Mercy Ball with 600 guests
Bestows Heart of Mercy Award and Sister Rosemary Connelly Medallion
Supports: Candy Days, Women's Golf Outing and Family Fest
Raised: Over \$525,000 for Misericordia

Women's Auxiliary: 98 active members and 13 sustaining members
Sponsors: First Look for Charity @ Chicago Auto Show and the Spring Luncheon & Fashion Show sponsored by Saks Fifth Avenue
Members volunteer at Saint Francis Hospital Gift Shop and in the Misericordia Holiday Boutique
2011-12 goal: \$1,000,000 for a new CILA



Women's League: 60 active members; 42 sustaining members
Sponsors: Annual March Madness event for 450 people
Raised \$300,000 for Personal Effectiveness Program (PEP)
Supports: BUMS Golf Outing and Candy Days

Advisory Board: 90 members who actively support Misericordia through direct giving—personal and/or business—and by introducing friends and colleagues to our mission. The group meets twice each year.

BUMS: 18 committee members; many actively participate on the Advisory Board
Sponsors: Golf outing at Olympia Fields, Flossmoor and Idlewild Country Clubs
550 golfers attended the 2012 golf outing
Bestows "BUM of the Year" Award
Raised: \$430,000 for Misericordia



WITH GOVERNMENT FUNDING ALONE, MISERICORDIA COULD NOT PROVIDE THE HIGH QUALITY PROGRAMS THAT ARE ESSENTIAL FOR PROVIDING THE BEST LIVES POSSIBLE FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES. WE ARE BLESSED TO HAVE THE SUPPORT OF MANY GROUPS AND INDIVIDUALS WHO NOT ONLY BELIEVE IN OUR MISSION BUT ARE WILLING TO GIVE THEIR TIME AND HARD WORK TO PLAN AND HOST FUNDRAISING EVENTS THROUGHOUT THE YEAR.



Community Events

Misericordia/Jelly Belly Candy Days raised \$1,283,185! New outreach helped us to reach our goal. 138 family members and friends raised \$187,815 through FirstGiving online fundraising pages.

32nd Annual Family Fest: More than 10,000 guests attended
 Raised over \$1,275,000; 2013 Kia Sorento donated by Andy Francis from Evergreen Kia



Friends of Misericordia: Core group of generous friends "with generous friends"
 Sponsors: Bi-annual event for 175 guests with a live, no-item, paddle raise auction
 Raised: \$100,000 to furnish new group home

Heartlinks Golf Outing:
 Sold out for 10th consecutive year;
 More than 125 golfers attended
 Raised \$250,000



Misericordia Women's Golf Outing:
 10 member committee;
 80 golfers;
 Raised: \$32,000





Heartracers: Over 65 Misericordia Heartracers ran in the Chicago Marathon and raised more than \$91,000.

Farmers Market: The Misericordia Hearts & Flour Bakery is present at Chicago's Farmers Markets twice a week for four months of the year at Federal and Daley Plazas. This year Misericordia baked goods sales raised over \$120,000.



Community Visibility

MISERICORDIA'S MISSION-DRIVEN AFFILIATED GROUPS BRING AWARENESS TO THE PUBLIC EVERY DAY. VOLUNTEERS AND RESIDENTS ASSIST IN STAFFING SEVERAL ENTERPRISES THAT PROVIDE REAL VALUE TO THE COMMUNITY AT LARGE AND TO MISERICORDIA'S BOTTOM LINE!



Twice Blest Thrift Shop: Founded in 1980 the shop has been in operation for 32 years. All proceeds go directly to Misericordia to further programs and services. Monday-Saturday 10am - 4pm at 27 East Northwest Highway, Palatine, IL 60067 847-934-1140 Raised \$120,000 in 2012; \$3 million since 1980.

Heartstrings at Misericordia: The shop features extraordinary ceramic pottery, hand-painted glass and wood products created by our Misericordia artists in residence as well as beautiful gifts and clothing from commercial vendors. Tuesday - Friday 10am - 3pm at 6300 N Ridge, Chicago, 60660 773-273-4183.

Heartstrings Evanston at Saint Francis Hospital is located inside Saint Francis Hospital. This wonderful new venture opened in 2011 providing work opportunities for Misericordia's residents. All sales benefit Misericordia.

Greenhouse Inn Restaurant offers a wide variety of choices from the salad bar and hot buffet to the grill to our homemade desserts. Guests are served by volunteers alongside Misericordia residents in our work opportunity program. Tuesday - Friday 11am - 2:30pm and Sundy 9:30am - 2:30pm 6300 N Ridge, Chicago, 60660 773-273-4182.

Hearts & Flour Bakery and Coffee provides meaningful work opportunities for Misericordia's residents and delicious cookies, breads and unique treats for delivery across the US. Orders can be placed online at www.misericordia.org or by calling 773-273-4759.

Misericordia
HEART OF MERCY
31 ACRE CAMPUS

MAP KEY:

Residence (capacity)
(population served)

Holbrook Center (53)
(Ambulatory & semi-ambulatory
aging & severe cognitive disability)

McGowan Home (16)
(Non-ambulatory/
moderate disability)

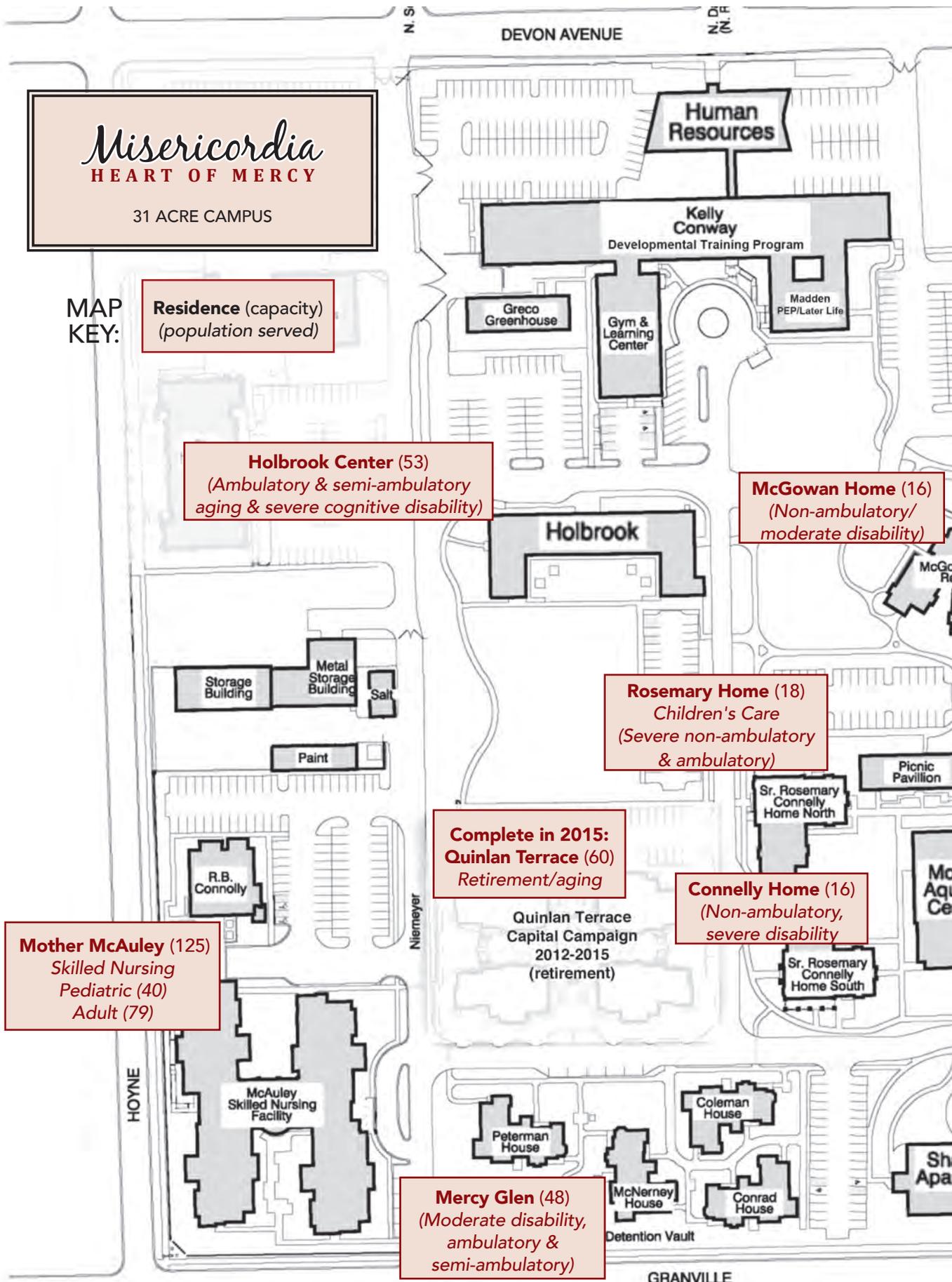
Rosemary Home (18)
Children's Care
(Severe non-ambulatory
& ambulatory)

**Complete in 2015:
Quinlan Terrace** (60)
Retirement/aging

Connelly Home (16)
(Non-ambulatory,
severe disability)

Mother McAuley (125)
Skilled Nursing
Pediatric (40)
Adult (79)

Mercy Glen (48)
(Moderate disability,
ambulatory &
semi-ambulatory)



VILLAGE LEGEND			
T-1	Rice	T-6	O'Donnell
T-2	Brach	T-7	Herbstritt
T-3	Polk	R-1	Mazza
T-4	Minlat	R-2	Shannon
T-5	Mahoney		

Village (108)
 Nine homes
(Ambulatory; moderate & severe disability)

At Misericordia, we look upon each one of our children and adults as an individual with unique goals, feelings, limitations and gifts. Each person living at Misericordia is a gift to us today, a loving and loved individual with a purpose in life—no matter how wrapped in mystery that purpose is. We believe, we accept, we love each person, and we are better people because they have touched our lives.
 - Sr. Rosemary

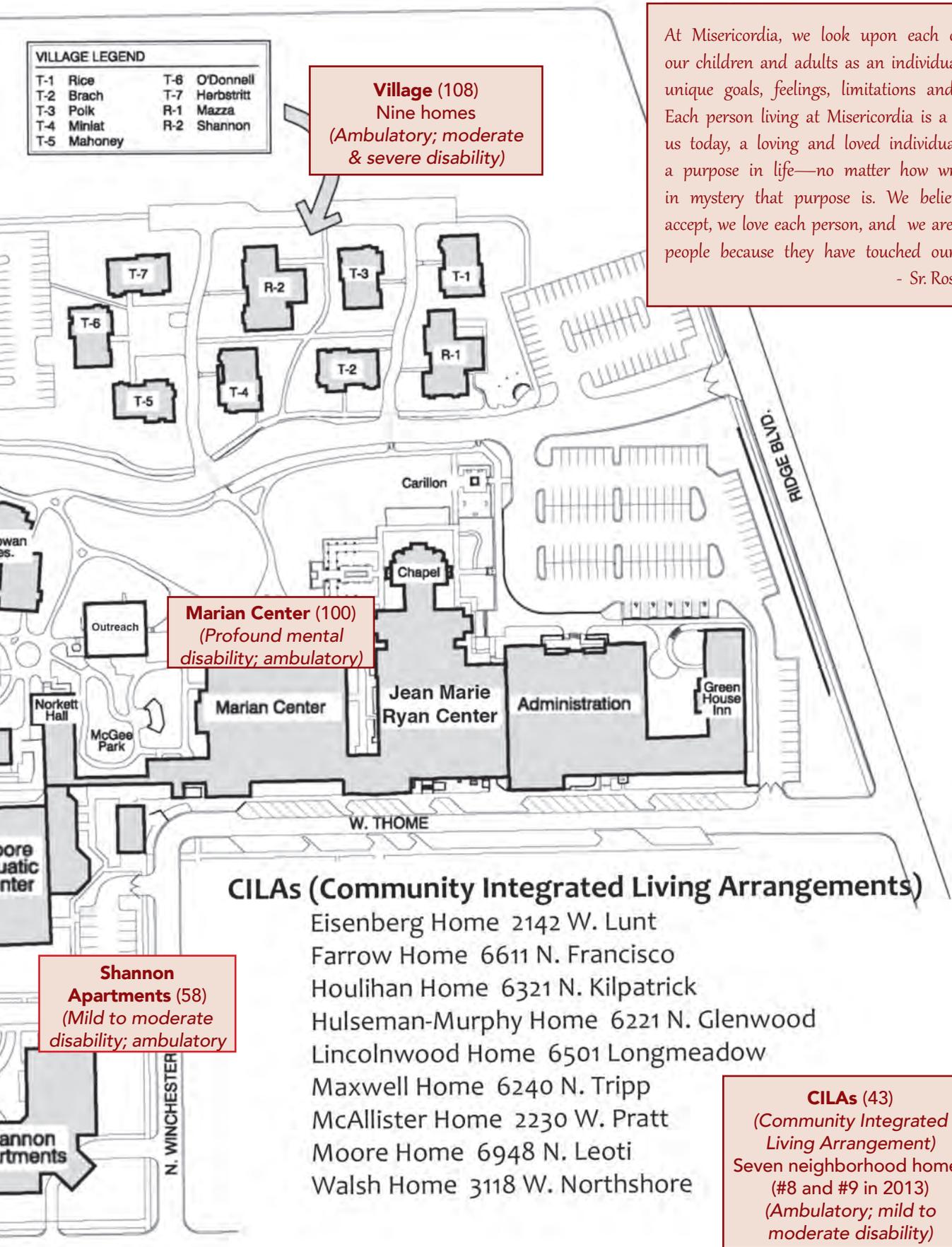
Marian Center (100)
(Profound mental disability; ambulatory)

Shannon Apartments (58)
(Mild to moderate disability; ambulatory)

CILAs (43)
(Community Integrated Living Arrangement)
 Seven neighborhood homes (#8 and #9 in 2013)
(Ambulatory; mild to moderate disability)

CILAs (Community Integrated Living Arrangements)

- Eisenberg Home 2142 W. Lunt
- Farrow Home 6611 N. Francisco
- Houlihan Home 6321 N. Kilpatrick
- Hulseman-Murphy Home 6221 N. Glenwood
- Lincolnwood Home 6501 Longmeadow
- Maxwell Home 6240 N. Tripp
- McAllister Home 2230 W. Pratt
- Moore Home 6948 N. Leoti
- Walsh Home 3118 W. Northshore





Our Community Expands

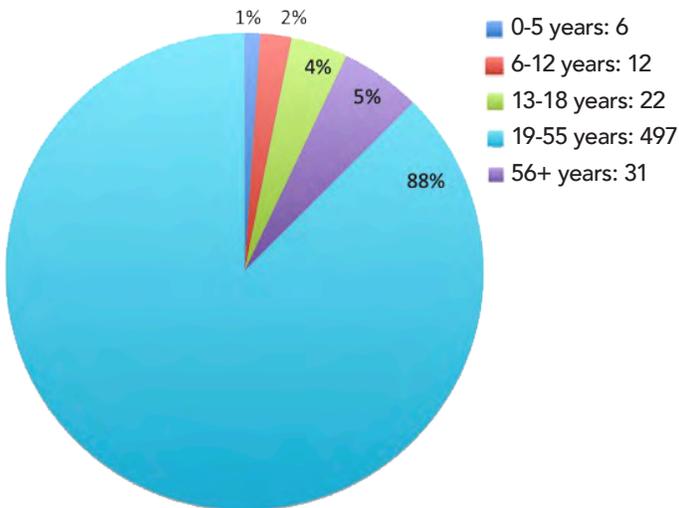


MISERICORDIA IS ACUTELY AWARE OF THE SEVERE HOUSING SHORTAGE FOR THE POPULATION WE SERVE. OUR WAITING LIST REMAINS AT MORE THAN 500 INDIVIDUALS WHO, ALONG WITH THEIR FAMILIES, ARE LOOKING FOR A SAFE AND NURTURING PLACE TO LIVE.

CILA(Community Integrated Living Arrangement):
 In 2013, Misericordia will open its eighth and ninth group homes off-campus in the Sauganash neighborhood and the town of Lincolnwood.



Number of Residents by Age Group



Aging Residents: To address the needs of our aging population a \$30 million campaign will be launched in mid- 2013.

Quinlan Terrace Capital Campaign:
 4 individual homes, 15 residents each
 1/2 of the bedrooms will be single rooms
 Flexible design to adapt to changing needs
 Ground breaking summer/fall 2013,
 expected completion 2015



CONNECTION TO OUR SURROUNDING COMMUNITY IS ESSENTIAL TO CARRYING OUT THE MISSION OF MISERICORDIA. THIS CONNECTION ALLOWS US TO BUILD AMBASSADORS FOR PROMOTING AND SUPPORTING MISERICORDIA, BUT ALSO FOR ADVANCING THE FIELD OF DEVELOPMENTAL DISABILITIES.

The Heart of Mercy in Action/AmeriCorps Program invites young college graduates to a year living in community and life-changing service to persons with developmental disabilities. The Driskill Home serves as the residence for our AmeriCorps members.

2011-2012 program year: 3 participants from Indiana and Illinois
2012-2013 program year: 4 participants from Illinois, Michigan, Iowa, and Washington, D.C.

College Interns: Connecting with Misericordia allows university and college students to receive the hands on experience and training necessary for their career choice. Participants have been chosen from Lake Forest College, Northwestern University, St. Xavier University, Illinois State University, Chicago School of Professional Psychology, Loyola University, University of Chicago, Rush Colleges of Nursing and Adler School of Psychology.



The Heart of Mercy in Action program is a great way for me to spend the year between undergraduate studies and graduate school. I am gaining experience in my field., building relationships with residents, and enjoying the year's journey with the other volunteers. - 2012 participant

Volunteers: Our volunteer program is invaluable to the staff and residents. This year we hosted 24 volunteer orientations for 300 individuals who committed to 6 months to one year of service.

On campus: 175 regular weekly volunteers and 75 each weekday.
Thousands help annually for Family Fest and Candy Days.



Misericordia Junior Board

100 high school students from Chicago and suburbs promote and support Misericordia by volunteering, recruiting and fund-raising. Founded in 2009, it has over 50 new members in 2012.

Supports: Candy Days, Family Fest, Women's Board Ball and other important events as needed

New Community Programs

FOR MISERICORDIA, QUALITY IS CENTRAL TO OUR PHILOSOPHY OF CARE AND SERVICES WE PROVIDE. BY DEVELOPING AND IMPLEMENTING CREATIVE AND INNOVATIVE PROGRAMS, OUR RESIDENTS EXPERIENCE "A LIFE WORTH LIVING." COLLABORATIVE WORK WITH OTHER CHICAGOLAND ORGANIZATIONS SERVING INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES EXTENDS OUR COMMITMENT TO ESTABLISHING BEST PRACTICES AND IS ESSENTIAL FOR MOVING THE FIELD FORWARD.

PEP (Personal Effectiveness Program) provides behavior enrichment through a multi-element and individualized approach for those struggling with significant behavioral needs, using technology (iPADs and Smart Boards). In the first year of implementation 18 individuals were served with 7 social skills groups to reinforce adaptive behavior within residences.



Intersect for Ability is a collaborative effort started in June of 2008 with 10 Chicago and Rockford area agencies serving individuals with autism and developmental disabilities supported through the efforts of the Coleman Foundation. The following initiatives have been developed:



Employment Committee is an initiative to assist with promoting employment for persons with developmental disabilities.

- reimbursed for the cost of job coaching hours and mobility training costs.
- second job placement for a Misericordia resident
- developing an advisory board of civic and business leaders
- relationship development with Abbott Laboratories, Walgreens, OfficeMax, Marriott, and TJ Maxx
- created a prototype lawn service for Oak Lawn foreclosed homes.

EMS – Enhanced Medical Services a grant program comprised of nine members of Intersect for Ability working on identifying a directory of providers, specialists and hospitals that provide quality care for residents. In addition this grant offers guidance in training to physicians and others who work with individuals with disabilities.

FIVE (Fostering Intergenerational Inclusive Volunteer Engagement) grant coordinated through Intersect for Ability project. Ten young people with disabilities and nine mentors (age 55 or better) engage in service with support of two staff.

GRACE is a training program preparing our employees for the needs of our aging residents. Seventy-five employees have completed this training program and are implementing it daily.

HSMS is a collaborative project to develop a database system for non-profit human service organizations. This system is expected to reduce paper waste and promotes efficiency of client records.

Our Community Reaches Out

FAMILIES CARING FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES ARE OFTEN FACED WITH SIGNIFICANT CHALLENGES THAT CAN IMPACT THE FAMILY AS A WHOLE. THROUGH OUR OUTREACH AND RESPITE PROGRAMS, PARENTS AND THEIR CHILDREN HAVE OPPORTUNITIES TO CONNECT WITH OTHERS, SHARE EXPERIENCES, AND RECEIVE SUPPORT THAT ASSISTS THEM IN RESTORING ENERGY AND HOPE AND IN DEVELOPING A BALANCE IN THEIR LIVES.

Outreach: 133 families supported through activities and educational programs and camps

Respite: 29 families utilized the Respite Program.

If we did not have this respite program, we would not be able to do what we do 24 hours a day, seven days a week as caregivers. We are indebted to the entire staff at Misericordia and are incredibly thankful!

- The Lott Family



Misericordia has been a huge support for our family since Emerson was young. We have had so many opportunities to meet other families and educate ourselves on raising a child with Special Needs. Most importantly, my daughter has enjoyed making friends and getting together each month to see familiar faces who embrace who she is.

- Amy Connell



DID YOU KNOW?

Tours of Misericordia's campus are the best tool we have to highlight the exceptional quality of care provided to those we serve. They offer the most vivid picture of the daily lives of our residents, staff and volunteers. In 2012 we had over 100 tours to visitors from 26 countries from China to Nigeria to Mexico, 18 states and Washington D.C.

I would like to extend my full gratitude to you for taking part in the 2012 Fulbright Regional Scholar Enrichment Seminar. Thank you for allowing the scholars to work with Misericordia; they benefited tremendously from the experience. This visit was just the highlight of the weekend!

- Peggy Parfenoff, Executive Director, WorldChicago

Our Community at Work

AT MISERICORDIA, LOOKING AT THE PERSON FIRST IS ESSENTIAL TO DEVELOPING EACH INDIVIDUAL TOWARD HIS OR HER POTENTIAL. THIS MEANS THAT OUR RESIDENTS ARE MORE THAN PEOPLE WITH DISABILITIES; THEY ARE ARTISTS, BAKERS, HOUSEKEEPERS, CLERICAL WORKERS, RETAIL WORKERS, GARDENERS, RECEPTIONISTS, RESTAURANT SERVERS AND COOKS. EMPLOYMENT OPPORTUNITIES ON AND OFF CAMPUS PROVIDE VALUE (AND A PAYCHECK) TO EACH OF THEIR LIVES AND TO THE COMMUNITY OF WHICH THEY ARE A PART.



Community Employment

69 enclave (group) positions: 5-8 workers who are able to experience community employment with the support of a job coach.

23 competitive positions: residents employed individually within the community.

On-campus Work Opportunities

- Art Studios (60)
- Hearts & Flour Bakery (65)
- Greenhouse Inn Restaurant (12)
- Greco Gardens and Greenhouse (65)
- Laundry (20)
- Office Skills and Production (60)
- Recycling (20)

Five future residents and 15 non-residents with developmental disabilities participated in on-campus work opportunities.

For the 60% of our residents who have more profound disabilities, Misericordia has developed numerous program opportunities to meet each person's needs:

- Technology Enabled Learning (hundreds)
- Beyond Boundaries (75 with severe and profound disabilities)
- Life Long Learning (150)
- Learning in Motion (90 non-ambulatory individuals)
- Graceful Living (40 older adults)

"She's great! Jennifer is one of our best employees."
Brian Pinson, Manager, Ann Sather Restaurant

"The grounds crew is reliable, dependable, and they do a very thorough job maintaining our property."
John Desmond
Facilities Maintenance Superintendent
S&C Electric Co.

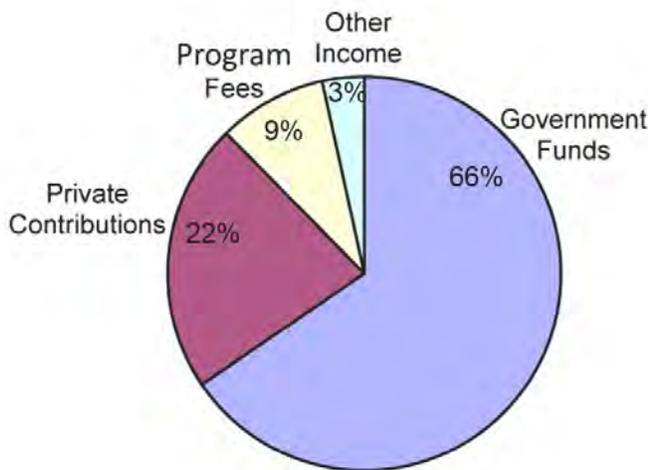


Financial Operations

Fiscal Year 2012: July 2011 - June 2012

EACH FISCAL YEAR THE DIFFERENCE BETWEEN MISERICORDIA'S PROGRAM OPERATING COSTS AND THE FUNDS IT RECEIVES FROM THE STATE OF ILLINOIS IS CLOSE TO \$15 MILLION (APPROXIMATELY \$25,000 PER RESIDENT). TWO-THIRDS OF MISERICORDIA'S REVENUE COMES FROM GOVERNMENT FEES AND GRANTS. THE REMAINDER COMES FROM CONTRIBUTIONS FROM FOUNDATIONS, CORPORATIONS, INDIVIDUALS, AND EVENTS. MISERICORDIA IS PROUD THAT 90% OF ITS EXPENSES DIRECTLY SUPPORT OUR RESIDENTS THROUGH PROGRAMS AND SERVICES.

Operating Revenues



You are accomplishing truly amazing results, benefiting not only the challenged individuals and their families who depend on your good works, but carrying great significance as well for the community at large. We are honored to be associated with Misericordia.

– John W. Estey
President and CEO
S&C Electric Company

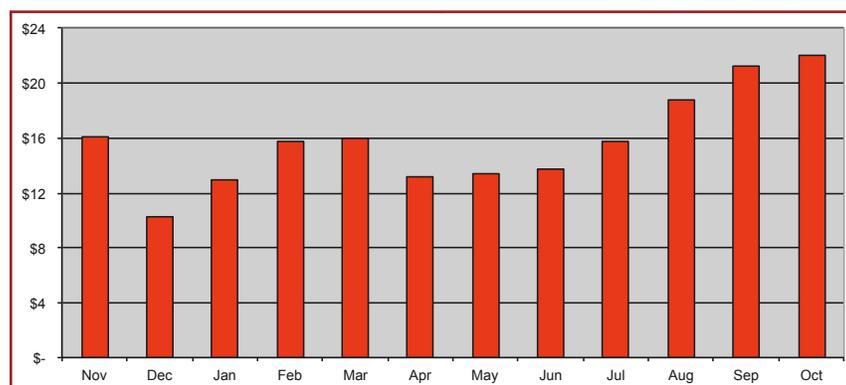
Operating Expenses



Children with disabilities growing up in a culture where perfection trumps humanity creates a hole in the fabric of our society. The way that Misericordia helps to close that hole and give a chance for human beings with disabilities to lead constructive lives is worthy of having a national effect.

– Ronald L. Barnard
Executive Director
The Driskill Foundation

Balance due
Misericordia from
the State of Illinois
(in Millions)
12 Months Ending
October 2012





Executive Team

Sister Rosemary Connelly, RSM, Executive Director
Lois Catinella-Gates, Assistant Executive Director and Chief Development Officer
Kevin Connelly, Assistant Executive Director and Chief Financial Officer
Father Jack Clair, Assistant Executive Director and Administrator of Auxiliary Services
Mary Pat O'Brien, Assistant Executive Director of Residences and Programs

Administrators

Denise Tigges McAuley Residence, Nursing and Therapy Services, Non-Ambulatory Services
Chris Hegg Krackenberger Marian Center, Mercy Glen, Holbrook Residence, Pool & Fitness Services
Michael Diaz Developmental Training Programs
Joe Ferrara Village Homes and CILAs

Board of Directors

PRESIDENT **Monsignor Michael Boland**, Catholic Charities - Appointed 1996
TREASURER & GENERAL MANAGER **Sr. Rosemary Connelly, RSM**, Misericordia - Appointed 1970
SECRETARY **Margaret Murphy**, Misericordia - Appointed 1984
DIRECTORS **John L. Dyer**, Peter Shannon & Co. - Appointed 2005
Rob Figliulo, SPR, Inc. - Appointed 2005
Daniel Houlihan, Daniel Houlihan & Assoc., Ltd. - Appointed 1998
Patrick E. Mahoney, Mahoney, Crowe & Goldrick P.C. - Appointed 2003
Robert Soudan, Lock Up Development - Appointed 2007
Dan Walsh, Walsh Construction Co. - Appointed 2011

Certifications & Licensure

Illinois Department of Human Services
 Illinois Department of Public Health

Department of Children and Family Services
 Illinois State Board of Education



Download our app for iPhone and Android to keep Misericordia's calendar and website at your fingertips.



Misericordia Heart of Mercy
Misericordia's Hearts&Flour Bakery



@heartofmercy
@misbakery

